

## COMMUNITY SAFETY SUB OSC AGENDA

Tuesday, 29 January 2019 at 1.30 pm in the Bridges Room - Civic Centre

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From the Chief Executive, Sheena Ramsey

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Item Business

**1 Apologies**

**2 Minutes** (Pages 3 - 8)

The Committee are asked to approve the minutes of the last meeting held on 16 October 2018.

**3 Tackling Drug Supply in Gateshead** (Pages 9 - 10)

Report and Presentation by Inspector Alan Pitchford (Harm Reduction), Northumbria Police and Nicola Johnson, Community Safety Coordinator, Gateshead Council

**4 Strategic Assessment 2018** (Pages 11 - 12)

Report and Presentation by Gemma Thompson, Community Safety Analyst, Gateshead Council

**5 Progress Update on Families Gateshead** (Pages 13 - 18)

Report and Presentation by Susan Butler, Service Manager, Gateshead Council

**6 Work Programme** (Pages 19 - 22)

Report of the Strategic Director, Corporate Services and Governance

**7 Exclusion of the Press and Public**

The Committee may wish to exclude the press and public from the meeting during consideration of the following items on the grounds indicated:-

Item No	Paragraphs of Schedule 12A to the Local Government Act 1972
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8	1 & 7
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**Domestic Homicide Review - Progress Update** (Pages 23 - 24)

Report and Presentation by Adam Lindridge, Community Safety Manager, Gateshead Council

## GATESHEAD METROPOLITAN BOROUGH COUNCIL

### COMMUNITY SAFETY SUB OSC MEETING

Tuesday, 16 October 2018

**PRESENT:** Councillor(s): T Graham, S Dickie and A Wheeler

**APOLOGIES:** Councillor(s): K Dodds, J Turnbull, N Weatherley and S Hawkins

**CSS63 APOLOGIES**

Apologies for absence were received from Councillors Weatherley, Hawkins, Dodds and Turnbull.

**CSS64 MINUTES**

The minutes of the last meeting held on 26 June 2018 were agreed as a correct record.

**CSS65 IMPLEMENTATION OF 2018/19 STRATEGIC PRIORITIES - SIX MONTH PROGRESS UPDATE**

The Committee received a report to provide an overview of the activities that have been undertaken to address its strategic priorities as set out in the statutory Partnership Plan for 2018/19.

From the report the strategic priorities were highlighted which were anti-social behaviour and environmental crime, domestic abuse and restricting supply – drug misuse.

Additional workstreams which will be monitored during 2018/19 were also highlighted, these were:

- Hate Crime and Tension Monitoring
- Preventing Violent Extremism
- Disruption of Serious and Organised Crime
- Repeat Victimisation and Vulnerability
- Reducing Re-offending

The Committee were provided with an overview of current performance. From the report it was noted that crime levels have continued to rise with a further 9% increase on last year with increases in violent crime, theft of vehicles and drug offenses. It was further noted that acquisitive crimes such as burglary have also seen increases.

The Committee received a breakdown of some highlights of the work undertaken in

the last six months on the various priority areas. It was also noted that additional areas for prioritisation are to be developed over the next six months, these were:

- Produce the statutory Strategic Assessment as well as undertake public consultation on the draft priorities.
- Finalise the Domestic Homicide Review into Adult D and implement recommendations identified.
- Undertake a systems-thinking review of how we tackle ASB to ensure we have the right approach for supporting victims.
- Map and explore all meetings which look at complex individuals to assess the impact of actions and levels of duplication.
- Explore funding opportunities to support projects around youth diversion and engagement.
- Working with Special Branch to embed the new reporting form within referral processes which will strengthen our internal data collection and identification method to ensure that we are capturing all referrals.
- Launch the new Gateshead Hate Crime Reporting System making it easier and timelier for professionals to log hate crimes and encourage increases in self-reported or witnesses.
- Established a Strategic Hate Crime Supporting Victims Task and Finish Group to review referrals to VictimsFirst Northumbria and look at initiatives designed to increase the uptake of support services.

RESOLVED:

- (i) The Committee noted the report and agreed to receive six-monthly updates.

## **CSS66 101 POLICE AND NON-EMERGENCY CONTACT NUMBER AND YOUR NORTHUMBRIA**

The Committee received a report and presentation to provide context of the 101 non-emergency police contact number which included details of performance around its use as well as exploring the focus around future contact with Northumbria Police.

From the presentation the Committee were provided with background information relating to the 101 system, it was noted that the system was established in 2014 with contact centres based at Ponteland and South Shields.

An overview of performance trends was presented; it was noted that there has been a significant improvement in performance with a 100% call answer rate and a new IVR system. The Committee were also advised of instances of 101 being called inappropriately, for example parking tickets. It was highlighted that nationally, there has been an increase in demand for 999 calls.

A question was asked about the reporting of motorbikes being ridden inappropriately in residential areas, it was noted that this has been reported but no action was taken. It was stated that the police are dealing with significant demand and that there will unfortunately be instances where the public feel let down.

A discussion took place regarding meeting the expectations of the public considering

service pressures. The Committee were advised that it is important for services to have honest conversations with the public and maintain an open dialogue of feedback.

The Committee were then provided with an overview of the Your Northumbria system and 'Fix My Street' website for reporting issues to the Police and Local Authority. It was also highlighted that there are plans for electronic reporting to be expanded in future with the potential for a Northumbria Police app.

RESOLVED:

- (i) The Committee noted the contents of the report and presentation.

## **CSS67 DOMESTIC ABUSE REVIEW - PROGRESS UPDATE**

The Committee received a report to provide an overview of the latest developments in relation to the recently completed Domestic Abuse Review that has been carried out within Gateshead. From the report a summary of the revised delivery model, an update on some of the activity that has been achieved and details of challenges to overcome was provided.

It was highlighted from the report that a dedicated Domestic Abuse Helpline has been established in addition to a centralised e-mail mailbox. It was noted that during the first five months of 2018/19 a total of 684 referrals have been received which is an increase from 549 at the same point last year.

It was noted that a launch event is to be organised for internal services and external partners to attend. It was advised that it is hoped this will coincide with White Ribbon Day which is 25 November 2018.

From the report it was noted that Operation Encompass has now moved from the MAART to the Specialist Support Team and will be developed further to ensure that schools are made aware of the households where children are living with and witnessing domestic abuse and follow up contact will be made with the schools to understand what intervention will be taken with the child.

An overview of the future activities planned was then summarised from the report.

It was asked whether it was known what had caused the increase in referrals, it was further asked whether there had been a correlation between the increases and the rollout of Universal Credit. It was advised that the exact reasons are not known but that an analysis of the referrals could be done with results brought back to a future meeting.

RESOLVED:

- (i) The Committee noted the contents of the report and agreed to receive further updates at a future meeting.

## **CSS68      PREVENTING VIOLENT EXTREMISM - OVERVIEW OF LOCAL PROFILE AND PROGRESS UPDATE ON ACTIVITY**

The Committee received a report and presentation providing an update of work being done to prevent violent extremism as part of the Government's Counter Terrorism Strategy.

A summary of the Government's Counter Terrorism Strategy that was refreshed in 2018 was provided. It was highlighted that the strategy actions connected to four areas: Pursue, Protect, Prepare and Prevent.

The Committee were provided with detail of actions and activities being carried in Gateshead in relation to the Prevent agenda within the last 12 months, these were:

- Frontline practitioners in key services across the Council continue to receive training in relation to the formal 'Preventing Violent Extremism' training.
- To supplement the formal training, a shorter awareness session has been developed and has been delivered to 7 x Team Meetings across the Council with more than 120+ employees attending. These have proven to be well received and further sessions have been planned with Care, Wellbeing and Learning in the coming months.
- Prevent business cards continue to be supplied to those attending training. These include information on the 'Notice, Check, Share' principles and the different ways in which to make a Prevent referral in Gateshead and acts as a brief reminder of the vulnerabilities/signs to look for considering Prevent.
- Commissioned voluntary sector organisations to deliver bespoke Prevent Awareness sessions to Governors and Designated Safeguarding Leads in schools across Gateshead. Two sessions for School Governors and six sessions for Designated Safeguarding Leads to take place during 2018/19.
- Worked alongside the Council's Commissioning Team to arrange training sessions for commissioned providers and to explore ways to include clauses within contracts to mandate training.
- Community Safety has worked with ICT Security and Facilities Management to ensure Gateshead Council's ICT Security Policy, which references visiting sites which focus on extremism or incite hatred, are robust.
- A Members Seminar took place with Special Branch in April 2018 to share findings of the Counter Terrorism Local Profile (CTLP) and to provide an updated picture of the local/national threat.
- Arranged two Preventing Violent Extremism training sessions for Councillors which will cover the purpose of Prevent, the process of radicalisation, how to identify when someone may be vulnerable to radicalisation and how to raise concerns in Gateshead.

- Arranged bespoke sessions aimed at Directors across Northumbria to help provide a better understanding and appreciation of the processes involved when dealing with vulnerable people susceptible of radicalisation.

From the presentation the Committee were provided with some examples of local incidents and culprits of extremist plots.

RESOLVED:

- (i) The Committee noted the contents of the report.

## **CSS69 WORK PROGRAMME 2018/19**

The Committee received a report setting out the provisional Work Programme for the municipal year 2018/19.

The appendix tabled to the report sets out the Work Programme as it currently stands.

RESOLVED:

- (i) The provisional Work Programme was noted.
- (ii) That future reports on the Work Programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.

**Chair.....**

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**TITLE OF REPORT:** Tackling Drug Supply

**REPORT OF:** Inspector Alan Pitchford (Northumbria Police)  
Nicola Johnson (Gateshead Council)

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## Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an update on how partners tackle drug supply in Gateshead and across Northumbria Police.

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### **1 Background**

1.1 Community Safety Partnerships have a statutory duty to address substance misuse issues. For the period 2018/19 the Gateshead Community Safety Board recommended that tackling drug supply be one of its key priorities.

### **2 Presentation**

2.1 The presentation will provide Committee with:

- an overview of the national and local context in terms of drug supply
- an update on how we're tackling supply locally
- what councillors can do to help tackle supply

### **3 Recommendation**

3.1 Committee are asked to:

- (i) Note the contents of the presentation/report;
- (ii) Comment on and scrutinise the approaches undertaken;
- (iii) Help to raise the issue of the harmful effects of drugs.

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**Contact:** Inspector Alan Pitchford

**Ext:** 0191 2219081

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**TITLE OF REPORT:** Strategic Assessment 2018

**REPORT OF:** Adam Lindridge, Community Safety Manager and  
Gemma Thompson, Community Safety Analyst –  
Gateshead Council

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## Summary

Community Safety Overview and Scrutiny Sub-Committee will be presented with an update in relation to the findings outlined within the Strategic Assessment that has been carried out within Gateshead to help identify Community Safety priorities for 2019/20. Committee will be provided with details of the key community safety issues impacting on Gateshead along with an overview of the latest crime performance.

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## Background

As a reminder, the Community Safety Board has a statutory duty, under the Crime and Disorder Act 1998, to address the key crime and disorder issues impacting on the local community – and as part of this process, the Board is required to produce an intelligence-led Strategic Assessment. The Assessment utilised data, information and intelligence obtained from criminal justice agencies and organisations to identify draft priorities for consideration in the following 12-months.

## Presentation

The presentation will provide:

- an overview of the statutory Strategic Assessment process (inc details of how the assessment has been carried out in Gateshead);
- details of key findings and issues highlighted within the Strategic Assessment;
- latest crime performance (linked with the strategic assessment timeframe)
- highlight the draft strategic priorities and emerging issues for 2019/20;
- identify the next steps including details of the statutory consultation process;

## Recommendation

Committee are asked to:

- (i) Note the contents of the presentation/report;
  - (ii) Comment on the key findings and issues identified as part of the presentation and identify if they draft strategic priorities
  - (iii) Agree to receive further updates at a future Committee.
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**Contact(s):** Adam Lindridge, Community Safety Manager  
Gemma Thompson, Community Safety Analyst

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2168

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**COMMUNITY SAFETY SUB  
OVERVIEW AND SCRUTINY COMMITTEE  
29 January 2019**

**TITLE OF REPORT: FamiliesGateshead Performance Report**

**REPORT OF: Susan Butler, Service Manager, Specialist Support Team, Early Help Service,  
Care, Wellbeing and Learning**

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### **Background**

FamiliesGateshead is the local model for delivery of the national Troubled Families programme funded and overseen by the Department of Communities and Local Government (DCLG). Families are identified against the following nationally-set criteria:

1. Parents and children involved in crime or anti-social behaviour
2. Children who have not been attending school regularly
3. Children who need help
4. Adults out of work or at risk of financial exclusion and young people at risk of worklessness
5. Families affected by domestic violence and abuse
6. Parents and children with a range of health problems

The programme uses a Payment by Results (PbR) model which allows the Local Authority to claim a financial dividend where outcomes for the family have been achieved.

### **Presentation**

The attached performance report outlines

- The allocation of family cases across services  
and
- Progress with making (PbR) claims

### **Recommendation**

Committee are asked to:

- Note the contents of the report
  - Comment on the report
  - Agree to receive further updates at future OSC meetings
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## FamiliesGateshead Performance Report

17/12/18

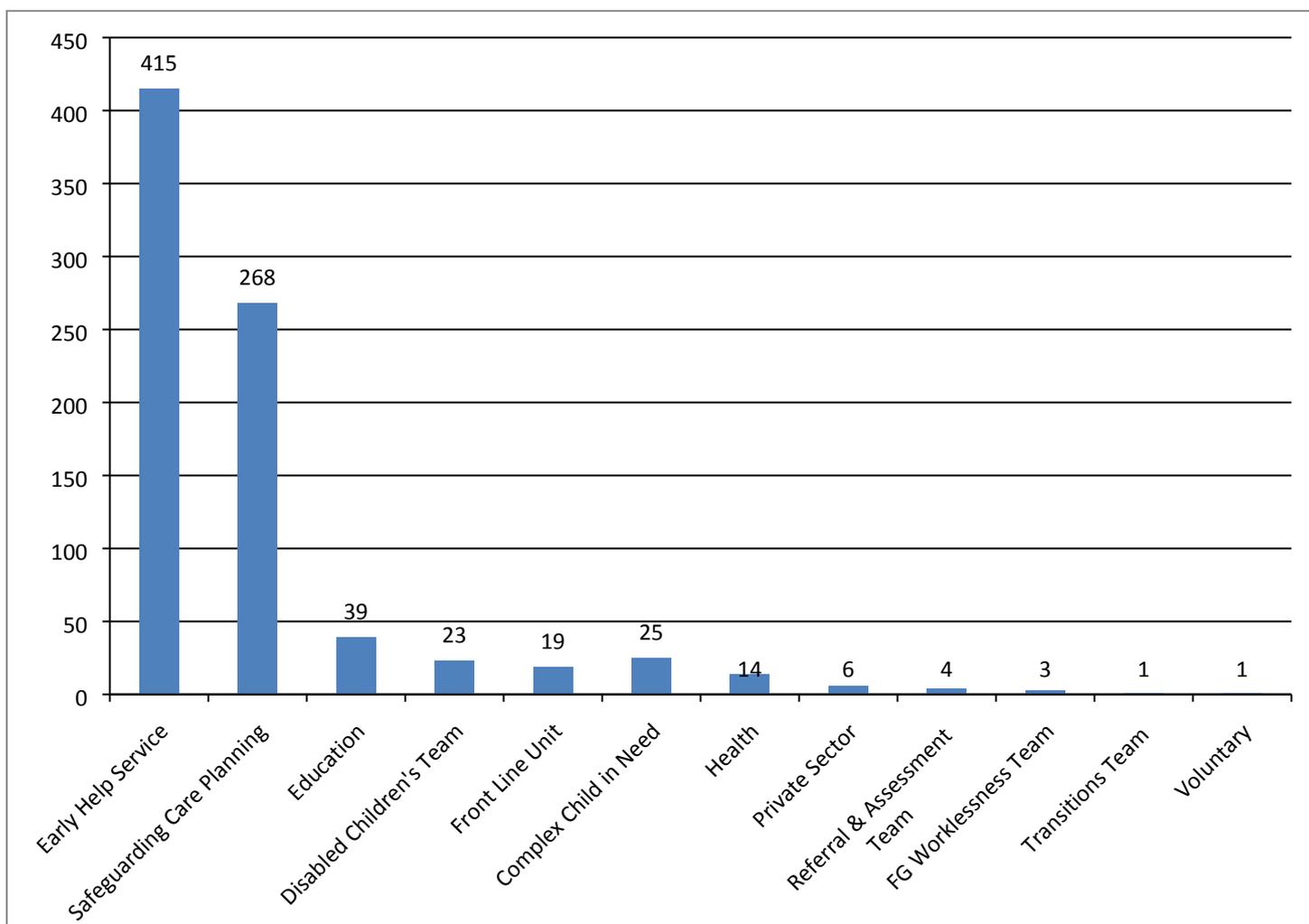
### Phase 2



The below table shows the total number of allocations Gateshead local authority currently have;

<b>Total number of families currently subject to CIN assessment within R&amp;A</b>	<b>Total number of phase 2 families allocated since September 2014</b>	<b>Total number of phase 2 families that remain open to services and in receipt of package of support</b>	<b>Total number of phase 2 families in monitoring</b> <i>(where successful outcomes have been achieved but not yet sustained for the required timescales for claim)</i>
<b>110</b>	<b>1872</b>	<b>818</b>	<b>376</b>

The below chart shows the current number of families allocated to relevant teams.



## TGHC Tenancy

This table shows the number of families who have a Gateshead Housing Company Tenancy.

Total number of phase 2 families that remain open to services	Total number of phase 2 families in monitoring
383	180

## Suspended Cases

Currently there are;

297 families suspended due to none engagement, this has increased by 21 families since October.

51 families have been suspended as no assessment has been completed with the family.

## Re-entries

There are 609 families who have re-entered into the FamiliesGateshead programme. This is an increase of 18 families since October.

429 of those families are re-entry monitoring families

180 of those are re-entry claimed.

## Phase 1

We still have 53 Phase 1 families open to services and are in receipt of a package of support.

## Payment by Results

The current Payment by Results claim window is now open until the 28<sup>th</sup> December 2018.

We have made 771 payment by results claims so far. This equates to 39.94% of total claims made to date.

## Claim results

	Significant & sustained progress	Worklessness	Total for claim	Total to date
<b>2015/ 2016</b>				
May-15	0	1	1	1
Sep-15	36	9	45	46
Jan-16	39	3	42	88
<b>2016 / 2017</b>				
May-16	0	14	14	102
27/05/2016	44	0	44	146
27/06/2016	31	8	39	185

27/07/2016	22	4	26	211
31/08/2016	16	3	19	230
28/11/2016	0	11	11	241
19/12/2016	34	0	34	275
27/02/2017	0	34	34	309
22/03/2017	145	5	150	459
<b>2017 / 2018</b>				
15/06/2017	22	0	22	481
31/07/2017	0	4	4	485
15/08/2017	23	0	23	508
11/09/2017	29	0	29	537
26/10/2017	24	14	38	575
30/10/2017	0	2	2	577
30/11/2017	18	0	18	595
20/12/2017	0	5	5	600
31/01/2018	10	0	10	610
06/03/2018	6	0	6	616
28/03/2018	28	9	37	653
<b>2018 / 2019</b>				
29/06/2018	37	0	37	690
31/07/2018	26	0	26	716
16/08/2018	0	4	4	720
31/08/2018	8	2	10	730
27/09/2018	16	0	16	746
31/10/2018	25	0	25	771

### **Further information**

- The new monthly manager's report was distributed on the 4<sup>th</sup> December.
- We are currently in the process of completing a claim for December.
- Gateshead were 47<sup>th</sup> (Total of 141 LA's) in the Local Authority Performance Table which was distributed in November.
- Family Progress Data was due to be submitted in November however the deadline was changed due to the data sharing agreement in place. We are still awaiting notification from the national team to submit this data.

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**TITLE OF REPORT:** Annual Work Programme

**REPORT OF:** Sheena Ramsey, Chief Executive  
Mike Barker, Strategic Director, Corporate Services and  
Governance

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**Summary**

The report sets out the provisional work programme for the Community Safety Sub Overview and Scrutiny Committee for the municipal year 2018/19.

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1. The Committee's provisional work programme was endorsed at the meeting held on 26 June 2018 and Councillors have agreed that further reports will be brought to future meetings to highlight current issues / identify any changes/additions to this programme.
2. Appendix 1 sets out the work programme as it currently stands and highlights proposed changes to the programme in bold and italics for ease of identification.

**Recommendations**

3. The Committee is asked to
  - a) Note the provisional programme;
  - b) Note that further reports on the work programme will be brought to the Committee to identify any additional policy issues, which the Committee may be asked to consider.



<b>Community Safety Sub OSC Work Programme 2018-19</b>	
<b>26 June 2018</b>	<ul style="list-style-type: none"> <li>• Constitution</li> <li>• Role and Remit</li> <li>• The Council Plan – Year End Assessment and Performance Delivery 2017-18/Five Year Targets</li> <li>• Safer Gateshead Partnership Plan 2018-19</li> <li>• <b>Crime and Disorder Performance</b></li> <li>• <b>Drug Related Deaths – Annual Report and Audit Findings</b></li> <li>• Work Programme</li> </ul>
<b>16 Oct 2018 – 5.30pm</b>	<ul style="list-style-type: none"> <li>• Implementation of Safer Gateshead Priorities – progress update</li> <li>• Prevent – Progress update on Action Plan</li> <li>• Progress Update – Domestic Abuse Review</li> <li>• <b>Counter Terrorism Local Profile/WRAP Training</b></li> <li>• <b>101 Performance / Your Northumbria</b></li> <li>• Work Programme</li> </ul>
<b>29 Jan 2019</b>	<ul style="list-style-type: none"> <li>• Progress Update on Families Gateshead</li> <li>• Consultation on Strategic Assessment Priorities</li> <li>• <b>Reducing Supply of Drugs</b></li> <li>• <b>Serious Violence and Domestic Homicide – Progress Update</b></li> <li>• <b>Approach to encouraging the reporting of discrimination/hate crimes</b></li> <li>• <b>Approach to educating communities / raising awareness of differences amongst individuals / race/cultures</b></li> <li>• Work Programme</li> </ul>
<b>26 March 2019</b>	<ul style="list-style-type: none"> <li>• Implementation of Safer Gateshead Priorities – end of year performance</li> <li>• Prevent – End of Year Performance / Update on Action Plan</li> <li>• Safer Gateshead Draft Priorities 2019-20</li> <li>• <b>101 Performance/Your Northumbria - Progress Update</b></li> <li>• Work Programme</li> </ul>

**Issues to slot in:-**

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By virtue of paragraph(s) 1, 7 of Part 1 of Schedule 12A of the Local Government Act 1972.

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